

PRESSRELEASE

FOR IMMEDIATE RELEASE

October 25, 2021

Worcester Housing Authority To Reopen at New Headquarters

WORCESTER, Massachusetts – The Worcester Housing Authority (WHA) is pleased to announce that after being closed to the public for over one year due to COVID, it will reopen its doors on November 1, 2021 at its new headquarters located at 630 Plantation Street.

The new headquarters is conveniently located right off of Interstate 290 for easy access. There is a WRTA bus stop/bus shelter directly in front of the building. Ample visitor parking is available at the front of building and is clearly marked.

Upon entry to the building, a large waiting area with plenty of space for social distancing awaits, as well as space to keep children busy. Multiple self-service kiosks allow visitors to check in without having to gather or wait in line. A drop-box stationed outside the front door gives visitors simply dropping off paperwork a way to do that without having to enter the building or to wait to meet with a representative. Translation services are available for non-English speakers in need of assistance.

The 630 Plantation Street headquarters houses the Admissions and Leased Housing (Section 8) departments, as well as Accounting, Information Technology, Public Safety, Modernization, and some Property Management, and administrative staff. The second building on the property, 630A Plantation Street, is home to the WHA's executive staff.

In line with its mission, the WHA has implemented a number of safety protocols to protect both visitors and employees:

- In line with the city-wide mask mandate, visitors are required to mask at all times while in the building.
- The entire campus has been designated smoke-free. Smoking of any kind (including vaping or other electronic smoking devices) is not permitted anywhere on the premises, including the bus shelter.
- Parking is strictly enforced. Visitors must park in the clearly marked visitor spaces at the front of the building – violators may be towed.

The mission of the Worcester Housing Authority is to enhance the Worcester community by creating and sustaining decent, safe, and affordable housing that champions stability and self-sufficiency for its residents. To learn more, please contact WHA Chief Executive Officer Alex Corrales at 508-635-3161.